# **IOActive** Smart Cities Cyber Security Worries

**SMART TRAFFIC** 

communications allows

attackers to manipulate

**SMART ENERGY** 

energy based on needs

MANAGEMENT

Smart grid delivers

CONTROL

No encrypted

traffic lights.

#### **SMART CITY TECHNOLOGIES**

According to some estimates,

dollars

by 2020 the potential market for

smart cities could be more than

#### SMART STREET LIGHTING

Attackers can compromise all street lights in a city and turn them on and off at wil



Real time data about schedules and mobile payments

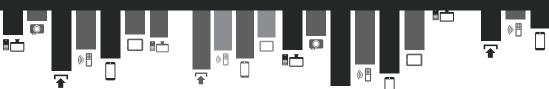


Sensors detect volume of garbage and smell in containers

#### SECURITY

Traffic and surveillance cameras, gunshot detection sensors

CYBER SECURITY PROBLEMS



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#### LACK OF CYBER SECURITY TESTING

Most cities around the world are implementing new technologies without first testing cyber security.

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### POOR OR NONEXISTENT SECURITY

No basic security practices present on city technology development.

**ENCRYPTION ISSUES** 

Most technologies are wireless which are easier to hack if communication is not properly encrypted.

#### LACK OF COMPUTER EMERGENCY RESPONSE TEAMS



SMART PARKING

Inform available parking in advance

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**SMART WATER** 

MANAGEMENT

Smart pipes for water

quality measurement

and leak detection

#### **PATCH DEPLOYMENT ISSUES**

It is common for cities to use vulnerable technology because vendors are slow to release security patches or patches are not applied.



#### **INSECURE LEGACY SYSTEMS**

Vulnerable and older systems are used, this adds complexity and increases the attack surface.



### **PUBLIC SECTOR ISSUES**

Cities have inadequate budgets, training, and resources and on top of that there is bureaucracy.



Cities don't have Computer Emergency Response Teams to help coordinate security incidents response.

Cities are not prepared against possible cyber attacks.

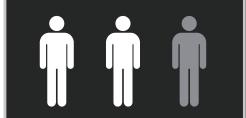


### LARGE AND COMPLEX ATTACK SURFACE

With so much complexity and interdependency, it is difficult to know what and how everything is exposed.



With so many city services dependent on technology, attackers have many methods to abuse them and cause Denial of Service (DoS)



According to the United Nations, two-thirds of the world's population will live in urban areas by 2050, leading many—from engineers to political leaders—to concentrate on developing smart-city initiatives.

## Smart Cities Cyber Security Worries

#### **CYBER ATTACKS AND THREATS**

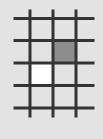


#### **SMART TRAFFIC CONTROL**

Devices were found without encrypting communications allowing attackers to change traffic lights.

#### SMART STREET LIGHTING

Malicious hackers can compromise all street lights in a city and turn them on and on at will.



#### **SMART GRID**

It is possible to black out big city areas by manipulating smart meters exploiting cyber security problems.



#### **CITY MANAGEMENT SYSTEMS**

Atlanta city systems were hacked and data encrypted by ransomware, authorities were asked to pay a ransom to get data back.



#### SMART PUBLIC TRANSPORTATION

Cyber attacks can display incorrect information on public transportation systems, it's possible to influence people's behavior to cause delays and overcrowding.



#### SENSORS

Smart sensors can be hacked to send fake data to systems affecting decision making. Attackers could fake earthquakes, tunnel or bridge breakage, flood, etc, raising alarms and causing general panic.



#### CAMERAS

Traffic and surveillance cameras are the eyes of the city and by hacking them, attackers can make cities blind.



#### **PUBLIC DATA**

This data can help attackers to determine the best timing for attacks, schedule attacks, create attack triggers, coordinate attacks, and so on.







It can be used as an amplification platform for attacks. For instance, attackers can increase the impact of an attack by causing panic in a population by promoting attacks. Hacking mobile apps has direct impact on citizens' behavior since they take decisions based on what mobile applications show.



#### LOCATION BASED SERVICES

GPS spoofing and other attacks are possible. Systems get real-time location information, and if the location is wrong, then decisions will be based on incorrect information.



#### **CLOUD & SAAS SOLUTIONS**

City servers and cloud infrastructure are exposed to common Distributed Denial of Services (DDoS) attacks that render services inoperable.

## Smart Cities Cyber Security Worries

#### TOP SMART CITIES AND POSSIBLE CYBER ATTACK TARGETS

## BARCELONA

- Smart street lighting
- Smart sensors network
- Smart irrigation system
- Shared bike systems
- WiFi public network
- Smart parking (apparkB)
- Smart Waste management



- Smart government services
- Smart energy and water
- Smart Dubai Platform
- Smart parking
- Smart traffic
- Smart transportation
- Smart cameras and security surveillance
- Smart street lighting



- Traffic sensors
- Surveillance cameras
- Smart street lighting
- Smart parking
- Open data (London Datastore)
- London Underground railway system
- Transport for London Oyster systems



- Surveillance cameras
- Traffic detection systems
- Communications network (LinkNYC)
- Gunshot detection sensors
- Smart street lighting
- Smart public transportation
- Smart waste management (BigBelly)
- GPS based systems (Traffic Signal Priority)
- Wireless Water Meters



- Surveillance Cameras
- Flood detection and rain gauge sensors
- Rio Operations Center (COR)
- Open Data (data.rio)
- Smart street lighting
- GPS based systems
- Weather control system
- Traffic signal control system

SAN FRANCISCO

- Traffic sensors
- Municipal Railway system
- Smart traffic systems
- Public transportation systems
- Smart parking
- Smart street lighting
- Gunshot detection sensors



- Smart traffic
- Smart video surveillance (Rail Network)
- Smart parking (CellOPark)
- Smart public transportation (Opal system)
- Smart Sensing Network
- Smart Waste management



- HetNet
- Nationwide Sensor Network
- Intelligent Transport Systems
- Parking Guidance System
- Expressway Monitoring
- Advisory System
- Contactless Payment for public transport
- Digital Government services

## **Smart Cities** Cyber Security Worries

#### SMART CITIES UNDER ATTACK



### UKRAINE

**December 23, 2015** 

**November 4, 2016** 

April 7, 2017

**Power grid:** Attackers compromised three energy distribution companies systems, affecting 30 substations and leaving 230,000 people without electricity.

#### UNDISCLOSED CITY

Water treatment plant: Attackers changed the levels of chemicals used to treat water, and the data of 2.5 million utility customers was compromised.



### SWEDEN

Air traffic Control systems: Attack affected several airports, preventing air traffic controllers from seeing aircraft on their screens. This resulted in the cancellation of multiple domestic and international flights and affected thousands of people.



#### SAN FRANCISCO

#### **Municipal Railway:**

SWEDEN

Systems were infected by ransomware, attackers demanded 100 Bitcoins (\$70,000 at that time).

#### DALLAS

#### **Emergency alarms:**

Attackers activated 156 emergency sirens at 11:40 p.m., waking up and frightening a lot of people until 1:20 a.m. when the alarms were turned off.

The incident resulted in 4,400 calls to 911.



Transport Administration systems: A distributeddenial-of-service (DDoS) attack affected systems that monitor trains. It also affected the federal agency email system, website and road traffic maps. Train traffic and other services had to be managed manually, using backup processes. Some trains stopped and had delays that affected thousands of passengers.

#### November 18, 2017

#### SACRAMENTO

#### March 22, 2018

March, 2016

November 25, 2016

**October 11, 2017** 



**Regional Transit systems:** A ransomware attack deleted 30 million files, and the attackers demanded \$7,000 in Bitcoin.



#### AILANIA

Municipal systems: Attackers used ransomware to infect city systems. They demanded \$51,000 in digital currency and caused outages across various important city systems.





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#### Source:

https://ioactive.com/pdfs/IOActive\_HackingCitiesPaper\_CesarCerrudo.pdf

https://www.forbes.com/sites/forbestechcouncil/2018/04/18/cities-are-facing-a-deluge-of-cyberattacks-and-the-worst-is-yet-to-come/ https://securingsmartcities.org/